

FAQs - iClicker Cloud 5.0 Beta

System Requirements & Backwards Compatibility

Question: Are the system requirements for the iClicker Cloud 5.0 Beta different than iClicker Cloud 4.6?

Answer: There is no difference in most of the iClicker Cloud 5.0 Beta system requirements from the system requirements for 4.6. See the iClicker Cloud system requirements [here](#). Unlike previous versions, however, 5.0 is a 64-bit application and requires a 64-bit OS. Most of today's computers have a 64-bit OS. You can check whether your operating system is 32 or 64-bit using the steps listed [here](#).

Question: Do I need to remove or uninstall the iClicker Cloud 4.6 desktop software from my computer before I run the 5.0 Beta?

Answer: iClicker Cloud 5.0 Beta is a new, separate version of the desktop software and will not be recognized as an upgrade of any other version of iClicker Cloud on your computer. Therefore, you do not need to remove any current version of iClicker Cloud from your computer when downloading iClicker Cloud 5.0.

Question: Can I use the 5.0 Beta with courses created with the 4.6 software?

Answer: Yes! All your existing courses will appear in the 5.0 Beta software so you can easily pick up where you left off.

Question: If I use the 5.0 Beta can I switch back to using 4.6 if I change my mind?

Answer: Yes! Your course data will remain backwards compatible with the Cloud 4.6 software. You are free to switch back from the 5.0 Beta to 4.6... but we hope you won't want to!

Question: Do students need to use a specific version of iClicker Reef when I use the 5.0 Beta?

Answer: No, students continue to use the same iClicker Reef mobile app or the website that they already use. However, if they use the mobile app they need to be sure that it is updated to at least iClicker Reef 5.0, which released in July 2018.

Features

Question: Does the 5.0 Beta support using iClicker remotes?

Answer: Yes! Just like previous versions of iClicker Cloud, the 5.0 Beta software supports using an instructor remote to control polling and the option for students to participate using iClicker remotes in class. If you have used iClicker Cloud before, the instructor remote functions exactly as before. If you are used to iClicker Classic, the remote functions are slightly different for grading questions. [Access a guide for how to use an instructor remote in iClicker Cloud to learn more.](#)

Question: Can I use the iClicker Cloud Instructor Mobile app with iClicker Cloud 5.0?

Answer: We are currently working on updating the iClicker Cloud Instructor Mobile app to be compatible with iClicker Cloud 5.0 and expect this to be available for Fall 2019. We will also offer an MSI installed version for Windows ahead of the Fall term.

Question: Are there any other features not currently available in iClicker Cloud 5.0?

Answer: The MSI installed version of iClicker Cloud 5.0 for Windows will not be available until later this year.

Question: Why isn't there a Roster and Session History in the 5.0 Beta?

Answer: The 5.0 Beta desktop software is focused on the in-class experience. Features used primarily outside of class, like managing roster and session history, are now accessed exclusively from the instructor website.